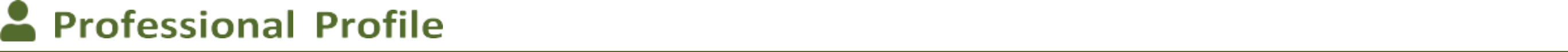
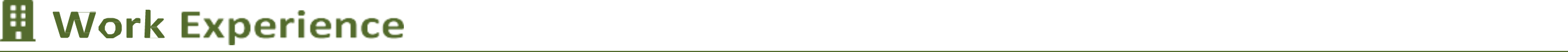
Abhinav Sisodia

 Salesforce Developer

# +91 8384841184 abhinavsisodia2000@gmail.com [Chandigarh, India](mailto:gmittal.official@gmail.com)



Salesforce Developer with over 2 years of experience in crafting and customizing powerful Salesforce solutions to meet diverse business needs.



## Salesforce Developer Nov 22 - Present

***Infosys***

Developed and maintained **Apex** triggers, classes, and **Visual force** pages for custom functionality.

Integrated Salesforce with third-party systems using REST and SOAP APIs, facilitating seamless data flow and system interoperability.

Created and Implemented salesforce **Lightning** Web Components, improving overall application performance   and responsiveness.

Tested functionality, performed debugging and carried out modifications to conduct quality checks.

Collaborated with cross-functional teams to gather and analyse requirements, translating them into technical solutions on the Salesforce platform.

Designed and implemented **Lightning** Components and Aura Framework to create dynamic and responsive   user interfaces.

Performed Salesforce administrative tasks, including creating Profiles, Roles, and Users, and defining Object- level and Field-level security.

Implemented OWD Sharing Rules to control data visibility across the organization. - Configured and   customized Page Layouts, Email Services, Approvals, Workflows, Reports, Dashboards, Tasks, and Events to   optimize Salesforce functionality.

## Projects-

## Employment-Infosys

## Client- Charles Schwab-Jan 2024 to Nov 2024

## Role-Software Developer-Salesforce

## 1-Worked as developer and administrator to customize salesforce application and implement business logic.

## 2-Worked on apex triggers, apex classes,flow,profiles,permissions set ,custom setting, custom metadata, approval process, assignment rules, apex jobs, scheduled jobs ,process builder, workflow rules, email to case, reports, dashboards, aura components, queues, public groups, auto response rules etc.

## Employment-Infosys

## Client- American Express-May 2023-Dec 2023

## Role-Junior Software Developer-Salesforce

## 1-Worked as production support member

## 2-Maintaines salesforce tickets and perform troubleshoot on process to resolve all issues.

## 3-Evaluate production process to provide analysis that optimizes and improve production

## 4-Provide throughout support and resolution for customers.

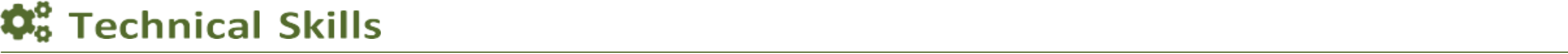
## Employment-Infosys

## Client- Internal Training Project-Nov 2022 to April 2023

## Role-Software-Trainee

Description: Designed a store to manage Leads, Wholesalers, Billing, and Products in the Sales Cloud to address the identified needs and Business Processes. This included creating **custom objects, fields, record type, validation rules, page layouts and reports**.

* + Designed and implemented robust automation solutions with Apex, achieving a 25% faster lead con- version rate and improving overall sales cycle efficiency; automated follow-up tasks saved the team an impressive 10 hours each week.



 **Salesforce Configuration**: Object Models, Flows, workflow rules, Email Alerts, Process Builders, Validation Rules, Custom Settings, Custom Metadata Types, data sharing Model, Page Layouts, Record Types, Lightning App Builder, Lightning Record Pages, Reports and Dashboards.

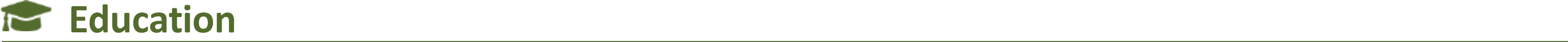
 **Salesforce Development**: Apex Programming, Triggers, Lightning Components, SOQL, SOSL.

 **Data Management**: Data Loader, Data Import/Export

 **Salesforce Tools**: Developer Console, Visual Studio.

 **Other Development Skills**: Java, DBMS, GIT.

 **Other Skills**: Problem Solving, Technical Documentation, Business Communication.

B.Tech (CS) from BBDNITM Lucknow 2018-2022

English - Business Competence  Hindi - Native